DELIVERY & RETURN FORM

ZICZAC®
www.ziczac.gr

ORDER DETAILS

ORDER DATE: .....ORDER CODE:.....

QUANTITY	CODE	DESCRITION	PRICE	SIZE	REFUND	CREDIT	EXCHANGE

REFUND REASON

- ☐ LATE DELIVERY
- ☐ DEFECTIVE PRODUCT
- ☐ WRONG CODE SENT

OTHER

REFUND FROM CASH ON DELIVERY:

NAME OF BENEFICIARY	
NAME OF BANK	
BANK ACCOUNT NUMBER	
IBAN	
SIGNATURE	

IMPORTANT INFO

If you wish to return one or more products, please fill in the Return Form you are holding. The main condition for a product to be returned must be in its initial condition. You may return one or more products within 14 days from the date you received them.

Next to the quantity, product code, description, price, size, you must fill in whether you want Refund, Credit or Exchange. Money shall be refunded in the same way as paid. If you have made use of the cash-on-delivery method and wish for your money to be refunded, please fill in the "Refund from Cash on Delivery" table. If you select "Credit", the value of the product(s) returned will be credited to the special coupon that we will sent to you in order to use it in your subsequent purchases. If you select "Exchange", we can exchange a product if it is defective or a wrong code has been sent to you or the size is not appropriate for you. If you wish that the product is exchanged with another product under a different code, please select the "Credit" option.

When the product is returned to us, we will credit its value to the special coupon and the credit amount shall be used for your future purchases from our electronic store. Please select a reason for returning the product (late delivery, defective product, wrong code sent or other). If you have chosen "wrong code sent", then you can also use the "Exchange" option, if you still want the product(s) you have actually ordered.

Place the Return Form inside the return package. When we receive the product(s) returned, we will process your request as soon as possible, within 24 hours (excluding weekends). You are kindly requested to keep the delivery receipt, until your request is satisfied.

For more information regarding our policies, please visit www.ziczac.gr or contact with us in order to serve you.